

# Cornwallis Hills Property Owners' Association

## NextDoor Website Monitoring Policy

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**Effective Date:** October 2, 2014

**Policy:** Monitoring of posts placed on NextDoor by the Cornwallis Hills Property Manager. Provide the Property Manager with the authority to delete posts that are deemed offensive or detrimental to the community or its residents.

**Purpose:** To ensure postings placed on NextDoor (web service) do not adversely affect the Cornwallis Hills Community, its residents or general appeal of the community.

**Definitions:**

- CHPOA – Cornwallis Hills Property Owners' Association
- CHPOA BOD – Cornwallis Hills Property Owners' Association Board of Directors
- CHPOA CC – Cornwallis Hills Property Owners' Association Communications Committee
- NCPCA – North Carolina Planned Community Act

**Applicable Legislation/Regulation:** CHPOA Articles of Incorporation, CHPOA Covenants, CHPOA By-Laws, NCPCA, NC General Statutes.

**Responsible Position/Committee:** Property Manager. CHPOA Communications Committee and CHPOA Board

**Procedures:**

**1. Website Posting Review.**

- a. The CHPOA Property Manager shall monitor the Cornwallis Hills NextDoor website.
- b. If a posting is flagged by another resident as offensive, the Property Manager shall review said flagged post and using his professional judgment in consultation with the CHPOA President, Board, or CHPOA CC, make a determination as to whether it is offensive and/or detrimental to the community at large.
- c. If said post is deemed detrimental to the Cornwallis Hills community or its residents, the Property Manager shall exercise his ability as a "NextDoor Lead" to remove the post from the website.
- d. The CHPOA Property Manager may also remove posts deemed offensive from NextDoor whenever he comes across a post meeting the afore stated criteria.

**Related References, Policies and Procedures:** None

**Approved By:** CHPOA BOD on 10/02/2014

  
George Higgins  
President, CHPOA Board of Directors

  
Sarah Burt Timmel  
Secretary, CHPOA Board of Directors